National Archives of Australia

Check-up PLUS 2019

Questionnaire

Canberra  Melbourne  Sydney  Brisbane

www.orima.com
Part 1 - Information and Instructions

A. Background and purpose of this survey

Check-up PLUS is the National Archives of Australia’s (the Archives) annual information management survey. It is an online self-assessment tool designed to gauge Australian Government agencies’ maturity and performance in information and data management.

Check-up PLUS is structured to align with the Archives’ Information Management Standard to assist Australian Government agencies create and manage business information effectively. The Information Management Standard comprises eight principles, consistent with the key concepts and principles of Australian Standard AS ISO 15489.1 (2017) - Records Management.

Completing the survey will give you an understanding of your agency’s information management maturity, your progress towards addressing the Digital Continuity 2020 recommended actions, and next steps to achieve best practice in information management. To gain a whole of agency picture and successfully complete all questions in the survey, you will need to consult other areas within your agency.

The survey:
- supports the government’s digital transformation agenda and efficiency in government;
- assesses agency transition to fully digital information management; and
- provides an opportunity for senior staff visibility of agency maturity in information and data management.

You can use the results of assessments to:
- improve awareness of what mature, best practice information management looks like;
- identify pathways to improve your agency’s information management performance;
- set priorities for next steps to increase information management maturity; and
- build business cases for resources to improve whole of agency information management.

The Archives will use the findings from the survey to:
- plan future service delivery, such as transfers, digitisation and preservation;
- provide practical information management advice to agencies; and
- prepare reports to the Minister and Prime Minister on the state of information management across the Australian Government.

Benefits of effective information management

Australian Government activities range from developing national policies on trade, taxation, or foreign affairs, to servicing the claims for individual benefits and entitlements. Every day actions are taken or decisions made that affect the lives of Australian citizens, residents and visitors. Those actions and decisions are made based on the Commonwealth information and data produced through the government’s activities. Managing Commonwealth information and data as assets is essential for the ongoing success of your agency’s business.

Better information management drives operational excellence, protects the agency during audits and legal matters and allows effective information integration activities. An agency with holistic enterprise-wide information governance reduces agency risks and improves operational efficiency.
**Who is conducting the survey?**

This survey is being conducted by ORIMA Research on behalf of the National Archives of Australia.

**How do staff access the survey?**

Each agency should have initial access provided to one nominated Check-up Coordinator who manages access for other users within their agency, and is also the ‘Administrator’ for the survey. The Coordinator can enable survey access for agency staff. If you are unsure who is the agency Check-up Coordinator, please contact your information management area.

If the Check-up Coordinator has left your agency, please contact ORIMA Research at CheckupPLUS@orima.com.

**Who should complete the survey?**

The survey can be accessed by anyone within your agency who has been created as a user. The survey can be accessed by multiple staff during the submission period, and they are able to edit and update responses prior to submission.

The survey should be completed and coordinated by the person (or people) with responsibility for information management within your agency, with assistance from other areas.

All relevant questions need to be completed prior to submission of your survey in each assessment period. Agencies attempting to submit an incomplete survey will be asked to complete missing questions prior to submission.

**Who should submit (approve) your agency’s survey responses?**

The survey submission must be completed annually (during July to September annually) and can only be completed by a person within your agency who has the user type ‘approver’. The ‘approver’ does not need to access the survey to complete the submission. Your ‘approver’ is your Head of Agency, unless otherwise agreed with the Archives.

**How long will the survey take to complete?**

The time to enter the data into the survey online should be around 20 minutes on average. However, additional time will be required to gather information to complete the survey. The survey does not need to be completed in one session.

**Is the survey confidential? – See also Privacy Statement (next page)**

Information gathered in the survey will be treated as confidential. Any responses can only be viewed by staff who have been granted access in your agency, staff at the Archives and staff at ORIMA Research, who are bound by strict confidentiality provisions.

There is no intention to identify individual agencies in public reporting of the survey findings. In the event that the Archives wishes to publicly report individual findings (for example, as an example of good practice), the agency will be approached individually for consent prior to publication.
B. Privacy Statement

ORIMA Research will not disclose any identifiable research information for a purpose other than conducting our research unless we have your express prior consent or are required to do so by an Australian law.

Our Privacy Policy is available at www.orima.com and contains details regarding how your agency can access or correct information we hold about it, how you can make a privacy related complaint and how that complaint will be dealt with. Any questions should be directed to our Privacy Officer, Liesel van Straaten on (03) 9526 9000.

Until we destroy our research records, your agency has the right to access the information that we hold about it as a result of this survey. Your agency may request at any time to have this information de-identified or destroyed.

If you have any queries about this survey, or would like any further information, you can call us on 1800 806 950.

C. Definitions

<table>
<thead>
<tr>
<th>Term</th>
<th>Definition</th>
</tr>
</thead>
<tbody>
<tr>
<td>Accountable disposal</td>
<td>Appropriate disposal action authorised by the National Archives through general or agency specific records authorities, or Normal Administrative Practice under section 24 of the Archives Act 1983.</td>
</tr>
<tr>
<td>Audiovisual digital records</td>
<td>Records created as recorded sound or moving image in any digital format including digital files that may be stored on CD/DVD, USB or hard disk drives.</td>
</tr>
<tr>
<td>Audiovisual physical records</td>
<td>Records created as recorded sound or moving image in any physical format including gramophone records, video and audio magnetic tape recordings (open reel, cartridge or cassette tapes), motion picture film and sound recordings.</td>
</tr>
<tr>
<td>Business information</td>
<td>Records, data and information (in any format) created, sent and received as part of your agency’s business.</td>
</tr>
<tr>
<td>Contemporary information management</td>
<td>Management of information using current capabilities, technologies and tools in an environment that is predominantly digital.</td>
</tr>
<tr>
<td>Digital records</td>
<td>Information which originated in a digital format. Also referred to as born digital or digital information.</td>
</tr>
<tr>
<td>Contemporary information management</td>
<td>Management of information using current capabilities, technologies and tools in an environment that is predominantly digital.</td>
</tr>
</tbody>
</table>
### Information architecture

Artefacts such as enterprise taxonomies, metadata registers, vocabularies, classification schemes, namespaces and ontologies.

### Physical records

Includes paper, microfiche, photographs and film negatives.

### Retain as National Archives (RNA)

Commonwealth records appraised as having permanent archival value. Also referred to as ‘RNA records’.

### D. Instructions

**How should the assessment be completed?**

1. Read each question carefully.

2. Where options have been provided, select the response that represents the answer you want to give. For example, if your agency was impacted by machinery of government changes in the last 12 months, mark option 1 as shown below:

   **Q1** Was your agency impacted by machinery of government change in the last 12 months?  
   [Please select all that apply]

   1. Yes, gained a function(s)  
   2. Yes, lost a function(s)  
   3. No [Please go to the next section]

3. Where multiple answers apply, select each applicable answer.

   **Q2** What were the main information and data management issues or challenges for your agency from machinery of government changes in the last 12 months? [Please select up to three challenges]

   1. Large volumes of physical records to move  
   2. Large volumes of digital records to move  
   3. Physical records moving to a digital environment  
   4. Large, complex digital records to move (e.g. migration of a significant database or datasets)  
   5. Need to develop specific supporting technologies to accommodate transfer of business information (e.g. Application Programming Interface or API)  
   6. Difficulties surrounding security and or privacy concerns  
   7. Insufficient internal human resources with appropriate skills  
   8. Significant system development or modifications required  
   9. Lack of understanding and/or visibility of what information was impacted by the change  
   10. Negative impact of existing resourcing or funding  
   11. No significant impact
E. Who do I contact for further information?

If you have any queries about Check-up PLUS, please email the Commonwealth Information Management Team at the Archives at information.management@naa.gov.au.

Please contact Barb Grundy from ORIMA at CheckupPLUS@orima.com if you have any questions about accessing or completing the survey.
Part 2. Background

A. Agency profile

The purpose of this section is to collect profiling information about your agency and its environment. This information will be used to facilitate analysis of other data collected in the survey.

1. What is the name of your agency? _______________________________

2. What is the name of your agency’s portfolio? _______________________________

3. Please specify the name and contact details of the head of your agency.
   - First name _______________________  Last name ________________________
   - Position _________________________  Email address _____________________
   - Telephone number ________________
   - Postal address ____________________

4. Please specify the name and contact details of your agency’s Check-up PLUS coordinator.
   - First name _______________________  Last name ________________________
   - Position _________________________  Email address _____________________
   - Telephone number ________________
   - Postal address ____________________

5. How many employees (full-time equivalent) are currently working in your agency? ______________

Statement for out of scope agencies

_Programming note: This section only displayed for agencies identified as out-of-scope on the system database / sample list. Agreement with the below statement can only be done by an ‘approver’ level user. This step will constitute ‘submission’ for out-of-scope agencies._

Your agency has been identified as being out-of-scope for Check-up PLUS. Out-of-scope agencies are not required to complete Check-up PLUS, but may choose to complete the survey as a self-assessment of their information and data management maturity.

Any information supplied by out-of-scope agencies will not be included in the analysis and reporting of Check-up PLUS undertaken by the Archives.

Please request your agency head to read and acknowledge the confirmation that your agency is out-of-scope. Note: your agency head is required to finalise this process.
Coordinator levels users can request that the out-of-scope statement be sent to the Approver. This will create an auto-generated email with a unique URL that will allow the Approver to access the system without generating a password or logging in and allow them to agree with the following out-of-scope statement and submit their response.

We agree that [name of agency] is out-of-scope for Check-up PLUS. We understand that our agency is not required to complete Check-up PLUS but can choose to use Check-up PLUS as an optional self-assessment tool. We understand that any information provided by our agency will not be included in analysis and reporting of Check-up PLUS undertaken by the Archives.

Following agreement with this statement, the system will display the following message on screen and send an automatically generated acknowledgement email to the Coordinator level user(s) and the Approver.

Your agency has been recorded as out-of-scope for Check-up PLUS. You have the option of using the survey as a self-assessment tool. If you choose to complete the survey, please treat all questions as optional.

Operating environment

6 Please choose the statement that best describes your agency’s physical location(s)
   1 Single office in a capital city in Australia [Please go to question 10]
   2 Single office in a regional centre in Australia [Please go to question 10]
   3 Multiple offices in capital cities in Australia [Please go to question 10]
   4 Multiple offices in various locations around Australia with a main office in a capital city [Please go to question 10]
   5 Multiple office in Australia and overseas (if they tick this box the statement below appears for their agreement)
   6 Other [Please specify]: __________________________________________

7 Please indicate whether your agency would like to include overseas business information in your Check-up PLUS assessment.
   1 Include business information located overseas in our assessment (assessment will be based on business information located in Australia and overseas) [Please go to question 10]
   2 Exclude business information located overseas in our assessment (assessment will be based on business information located in Australia only)
   3 Not applicable – our agency does not have business information located overseas [Please go to question 10]
Statement for agencies that plan to exclude overseas information from their Check-up PLUS assessment

Please indicate whether your agency agrees with the following statements:

8 We acknowledge that information management requirements also apply to offshore offices and we have established appropriate governance and procedures to ensure all business information is appropriately managed according to its value. Where possible, we manage born digital information digitally to reduce information risks and for efficiency.

1 Agree Please elaborate if necessary: ______________________________________

2 Disagree Please elaborate: ______________________________________________

9 We confirm that we have identified Retain as National Archives (RNA) information in offshore offices and have policies and processes in place to ensure this information is stored, protected and is able to be transferred to the National Archives in line with the requirements under the Archives Act 1983.

1 Agree Please elaborate if necessary: ______________________________________

2 Disagree Please elaborate: ______________________________________________

Impact of Machinery of Government change

10 Was your agency impacted by machinery of government change in the last 12 months? [Please select all that apply]

1 Yes, gained a function(s)

2 Yes, lost a function(s)

3 No [Please go to the next section]

11 What were the main information and data management issues or challenges for your agency from machinery of government changes in the last 12 months? [Please select up to three challenges]

1 Large volumes of physical records to move

2 Large volumes of digital records to move

3 Physical records moving to a digital environment

4 Large, complex digital records to move (e.g. migration of a significant database or datasets)

5 Need to develop specific supporting technologies to accommodate transfer of business information (e.g. Application Programming Interface or API)

6 Difficulties surrounding security and or privacy concerns

7 Insufficient internal human resources with appropriate skills

8 Significant system development or modifications required

9 Lack of understanding and/or visibility of what information was impacted by the change

10 Negative impact of existing resourcing or funding

11 No significant impact

12 Other [Please specify] ___________________________________________________
Part 3 - Information management practice assessment

Information management best practice supports the ongoing development and maturity of the agency by taking a holistic approach to governance, building a culture that values information as an asset.

Please refer to the following key when using the standard maturity scale used in this part of the survey.

<table>
<thead>
<tr>
<th>Scale point</th>
<th>Quantitative measure</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Almost always/always</td>
<td>More than 80% of the time</td>
<td>• Best practice approach has become business as usual &lt;br&gt; • Change is planned, systematic and consistent across the agency &lt;br&gt; • Existing cycles of refresh and development, continuous monitoring and improvement is occurring across the agency</td>
</tr>
<tr>
<td>Usually/most of the time</td>
<td>61-80% of the time</td>
<td>• Practice change is at an advanced stage &lt;br&gt; • Plans are being implemented &lt;br&gt; • Change has occurred in most parts of the agency</td>
</tr>
<tr>
<td>Often</td>
<td>41-60% of the time</td>
<td>• Behavioural change is in progress &lt;br&gt; • Plans are established, resources have been identified &lt;br&gt; • Some change is occurring in parts of the agency</td>
</tr>
<tr>
<td>Sometimes</td>
<td>21 – 40% of the time</td>
<td>• Initial steps have been taken and some progress has been made in either policy development or operation change &lt;br&gt; • The agency is preparing for change and has identified the necessary steps and resources, but progress is limited</td>
</tr>
<tr>
<td>Rarely/never</td>
<td>Less than 21% of the time</td>
<td>• Change has not started or is limited &lt;br&gt; • Activities are isolated, ad hoc and unrelated to an holistic plan for change &lt;br&gt; • Behaviours are limited to specific individuals/areas rather than evidence of cross agency progress</td>
</tr>
</tbody>
</table>
### A. Governance

The questions in this section relate to Information Management Standard *Principle 1: Business information is systematically governed.*

12 To what extent are the following best practices implemented in your agency?

<table>
<thead>
<tr>
<th></th>
<th>Rarely/never</th>
<th>Sometimes</th>
<th>Often</th>
<th>Usually/most of the time</th>
<th>Almost always/always</th>
</tr>
</thead>
<tbody>
<tr>
<td>a</td>
<td>Information governance is implemented holistically* to ensure complete and consistent management of all business information regardless of format, location, type or value.</td>
<td>1</td>
<td>2</td>
<td>3</td>
<td>4</td>
</tr>
<tr>
<td>b</td>
<td>Information management roles and responsibilities are established and articulated throughout the agency.</td>
<td>1</td>
<td>2</td>
<td>3</td>
<td>4</td>
</tr>
<tr>
<td>c</td>
<td>Everyone* has access to appropriate training to develop contemporary information management* skills relevant to their role, ensuring they have the capability to manage information and data for as long as it is required.</td>
<td>1</td>
<td>2</td>
<td>3</td>
<td>4</td>
</tr>
</tbody>
</table>

* Hover text on ‘holistically’: Holistic indicates all information and data regardless of format or location (onsite and offsite, including cloud) are covered by the information governance framework, and not isolated to discrete collections of information.

* Hover text on ‘everyone’: Everyone includes permanent staff at all levels, contractors and volunteers.

* Hover text on ‘Contemporary Information Management’ to show definition text

Please read this statement before answering the next question: The *Digital Continuity 2020* Policy recommends agencies establish an Information Governance Committee or similar mechanism. The committee should include broad representation from stakeholders across the agency (legal, regulatory, risk and business) to consider information management requirements when making decisions (for example, when acquiring new business systems or undertaking a significant project).

13 Does your agency have a formal governance mechanism (for example an information governance committee) with broad representation ensuring information management requirements are considered when making decisions?

a. Yes – for all agency information management decisions

b. Yes – for ICT-related matters only

c. Partial – the mechanism is planned but not fully implemented or lacks maturity

d. No
## B. Creating / generating information

The questions in this section relate to Information Management Standard *Principle 2: Necessary business information is created.*

14 To what extent are the following best practices implemented in your agency?

<table>
<thead>
<tr>
<th>To what extent does your agency ...</th>
<th>Rarely/never</th>
<th>Sometimes</th>
<th>Often</th>
<th>Usually/most of the time</th>
<th>Almost always/always</th>
</tr>
</thead>
<tbody>
<tr>
<td>a Ensure new or updated business systems and services (Software as a Service - SaaS) have the capacity to manage information in place for its whole life. Examples of behaviours of agencies with high maturity in this practice include routinely:</td>
<td>1</td>
<td>2</td>
<td>3</td>
<td>4</td>
<td>5</td>
</tr>
<tr>
<td>b Continually identify and remove paper from internal and external processes to improve efficiency. Examples of behaviours of agencies with high maturity in this practice include routinely:</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>c Use appropriate technologies to automate processes. Examples of behaviours of agencies with high maturity in this practice include routinely:</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>
C. Interoperability

The questions in this section relate to Information Management Standard Principle 3: Business information is adequately described and Principle 8: Business information is available for use and reuse.

15 To what extent does your agency describe information and data consistently so it is understood?

<table>
<thead>
<tr>
<th>To what extent does your agency ...</th>
<th>Is not developed / planned (yet)</th>
<th>Planning / consultation has commenced to develop</th>
<th>A draft version is under development</th>
<th>Is in place but needs to be updated / revised</th>
<th>Is in place and up-to-date / current</th>
</tr>
</thead>
<tbody>
<tr>
<td>a</td>
<td>Adopt relevant metadata standards at the appropriate level, for example: enterprise, domain, government, international. Hover text on ‘domain’: agencies of similar business e.g. geospatial, financial regulation etc.</td>
<td>1</td>
<td>2</td>
<td>3</td>
<td>4</td>
</tr>
</tbody>
</table>

16 To what extent does your agency assess and maintain the quality of its information and data?

<table>
<thead>
<tr>
<th>To what extent does your agency ...</th>
<th>Rarely / never</th>
<th>Sometimes</th>
<th>Often</th>
<th>Usually / most of the time</th>
<th>Almost always / always</th>
</tr>
</thead>
<tbody>
<tr>
<td>a</td>
<td>Collect descriptive information (metadata) in line with the Information Management Standard. (i.e. accurate, understood and meets your business needs).</td>
<td>1</td>
<td>2</td>
<td>3</td>
<td>4</td>
</tr>
</tbody>
</table>

D. Storing (and preserving) information digitally

The question in this section relates to Information Management Standard Principle 4: Business information is suitably stored and preserved and Principle 7: Business information is saved in systems where it can be appropriately managed.

17 To what extent are the following best practices implemented in your agency?

<table>
<thead>
<tr>
<th>To what extent does your agency ...</th>
<th>Rarely / never</th>
<th>Sometimes</th>
<th>Often</th>
<th>Usually / most of the time</th>
<th>Almost always / always</th>
</tr>
</thead>
<tbody>
<tr>
<td>a</td>
<td>Implement preservation strategies, procedures and activities to ensure information can be accessed, used and understood for as long as it is required.</td>
<td>1</td>
<td>2</td>
<td>3</td>
<td>4</td>
</tr>
</tbody>
</table>
E. Disposing (destruction and transfer)

The question in this section relates to Information Management Standard *Principle 5: How long business information should be kept is known and Principle 6: Business information is accountably destroyed or transferred.*

18 To what extent are the following best practices implemented in your agency?

<table>
<thead>
<tr>
<th>To what extent does your agency ...</th>
<th>Rarely/never</th>
<th>Sometimes</th>
<th>Often</th>
<th>Usually/most of the time</th>
<th>Almost always/always</th>
</tr>
</thead>
<tbody>
<tr>
<td>a Establish governance across all business systems for the identification, destruction or transfer of agency information.</td>
<td>1 2 3 4 5</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>For example, under an approved, accountable disposal policy and process. Hover text on ‘Accountable Disposal’ to show definition text</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

F. Digital operations

The questions in this section relate to the Digital Continuity 2020 Policy *Principle 1: Information is Valued,* and *Principle 2: Information is managed digitally.*

By 2020 agencies will manage their information as an asset, ensuring it is created, stored and managed for as long as required, taking into account business requirements and other needs and risks. Additionally, agencies will create and manage information in digital format. This means that business processes, including authorisations and approvals, are completed digitally.

19 To what extent are the following best practices implemented in your agency?

<table>
<thead>
<tr>
<th>To what extent does your agency ...</th>
<th>Rarely/never</th>
<th>Sometimes</th>
<th>Often</th>
<th>Usually/most of the time</th>
<th>Almost always/always</th>
</tr>
</thead>
<tbody>
<tr>
<td>a Work digitally by default i.e. create, store and manage information digitally.</td>
<td>1 2 3 4 5</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>b Senior management support digital information management as a business priority.</td>
<td>1 2 3 4 5</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>c Staff meet their digital information management roles and responsibilities</td>
<td>1 2 3 4 5</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>
Part 4 - Records authorities and Retain as National Archive records

This next section of Check-up PLUS covers disposal of business information, RNA and planned transfers of RNA to the National Archives.

A. Records authority coverage

20 Please indicate the percentage of information and records of your core business that are covered by agency-specific records authorities (in addition to/excluding AFDA Express or general records authorities)

______________% Positive whole numbers from 0 to 100

21 Has your agency destroyed information in the last 12 months?
   a. Yes
   b. No [Please go to question 22]

Statement of Assurance for Records Destruction

Your agency can now provide the following Statement of Assurance regarding accountable destruction (replacing NAS45).

If you agree to the following statement and submit your Check-up PLUS survey, your agency is providing assurance of destruction of records under the Archives Act 1983.

I confirm that the agency has accountable destruction practices in place and has destroyed information and records in line with the National Archives of Australia’s requirements.

B. RNA Volumes

Please answer the following questions about the volume of business information held by your agency.

Digital Records

22 Existing digital information and data:
   i  Total volume of digital information and data:
      1  _____________ Drop down: Gigabytes/Terabytes/Petabytes (please choose the most appropriate unit(s) of measurement) [If zero volume go to next question]
   ii  Amount (or percentage) of RNA:
      1  _____________ Drop down: Gigabytes/Terabytes/Petabytes (please choose the most appropriate unit(s) of measurement)
      2  Percentage of RNA: _____________% Positive whole numbers from 0 to 100
      3  Not known [Go to part iv]
iii How confident are you regarding the volume (or percentage) of RNA?
    1 Not confident at all
    2 Not very confident
    3 Somewhat confident
    4 Confident
    5 Very confident

If part ii = Option 3 (Not known) or part iii = Option 1 or 2 (Not confident at all or Not very confident),
online survey to display part iv (and then go to next question). If part iii=Option 3, 4 or 5, do not
display part iv and go to part v.

iv What is the main reason your agency is unsure of the volume (or percentage) of RNA?
    1 Lack of records authority coverage
    2 Insufficient staff/budget/resources to undertake sentencing
    3 Not a business priority to undertake sentencing projects
    4 Records are current and sentencing is not needed
    5 No experience in sentencing
    6 No procedures for sentencing
    7 Other [please specify]: ____________________

[If answer part iv, go to next question]

v Percentage of RNA held in:
    1 EDRMS and/or approved information management system: _____________%
    2 Current working business systems: _____________%
    3 Other locations (for example email, corporate systems, HR, Finance, network drives):
       _____________%
    4 Legacy systems: _____________ % Positive whole numbers from 0 to 100. Sum to 100%.
       [Hover text on 'Legacy systems': Outdated software or hardware not in regular use.]

vi Proportion of digital information and data sentenced:
    1 All
    2 Some:___________ % Positive whole numbers from 0 to 100
    3 None
Physical Records
23  Existing physical records:
   i  Total volume of records:
      1  ______________ Shelf metres [If zero volume go to next question]
   ii  Amount (or percentage) of RNA:
      1  ______________ Shelf metres
      2  Percentage of RNA: ______________% Positive whole numbers from 0 to 100
      3  Not known [Go to part iv]
   iii  How confident are you regarding the volume (or percentage) of RNA?
      1  Not confident at all
      2  Not very confident
      3  Somewhat confident
      4  Confident
      5  Very confident

If part ii = Option 3 (Not known) or part iii = Option 1 or 2 (Not confident at all or Not very confident),
online survey to display part iv (and then go to next question). If part iii=Option 3, 4 or 5, do not
display part iv and go to part v.

   iv  What is the main reason your agency is unsure of the volume (or percentage) of RNA?
      1  Lack of records authority coverage
      2  Insufficient staff/budget/resources to undertake sentencing
      3  Not a business priority to undertake sentencing projects
      4  Records are current and sentencing is not needed
      5  No experience in sentencing
      6  No procedures for sentencing
      7  Other [please specify]:___________________

      [If answer part iv, go to next question]

   v  (Actual or estimated) proportion of RNA records created:
      1  Before 1980: ______________ %
      2  From 1980: ______________ % Positive whole numbers from 0 to 100. Sum to 100%.

   vi  Proportion of physical records sentenced:
      1  All
      2  Some:__________ % Positive whole numbers from 0 to 100
      3  None
Audiovisual Digital Records

24 Audiovisual records managed and stored in digital formats:

i Total volume:

1 ____________ Drop down: Gigabytes/Terabytes/Petabytes (please choose the most appropriate unit(s) of measurement) [If zero volume go to next question]

ii Amount (or percentage) of RNA:

1 ____________ Drop down: Gigabytes/Terabytes/Petabytes (please choose the most appropriate unit(s) of measurement)

2 ____________% Positive whole numbers from 0 to 100

Not known [go to part iv]

iii How confident are you regarding the volume (or percentage) of RNA?

1 Not confident at all
2 Not very confident
3 Somewhat confident
4 Confident
5 Very confident

If part ii = Option 3 (Not known) or part iii = Option 1 or 2 (Not confident at all or Not very confident), online survey to display part iv (and then go to next question). If part iii=Option 3, 4 or 5, do not display part iv and go to part v.

iv What is the main reason your agency is unsure of the volume (or percentage) of RNA?

1 Lack of records authority coverage
2 Insufficient staff/budget/resources to undertake sentencing
3 Not a business priority to undertake sentencing projects
4 Records are current and sentencing is not needed
5 No experience in sentencing
6 No procedures for sentencing
7 Other [please specify]: ________________

[If answered part iv, go to next question]

v What proportion of your agency’s audiovisual digital records have been sentenced?

1 All
2 Some: __________% Positive whole numbers from 0 to 100
3 None
Audiovisual Physical Records

25 Audiovisual records managed and stored in physical formats:

i  Total volume:
   1  ______________ Shelf metres [If zero volume go to next question]

ii  Amount (or percentage) of RNA:
   1  ______________ Shelf metres
   2  Percentage of RNA: ______________ % Positive whole numbers from 0 to 100
   3  Not known [go to part iv]

iii  How confident are you regarding the volume (or percentage) of RNA?
   1  Not confident at all
   2  Not very confident
   3  Somewhat confident
   4  Confident
   5  Very confident

If part ii = Option 3 (Not known) or part iii = Option 1 or 2 (Not confident at all or Not very confident), online survey to display part iv (and then go to next question). If part iii=Option 3, 4 or 5, do not display part iv and go to part v.

iv  What is the main reason your agency is unsure of the volume (or percentage) of RNA?
   1  Lack of records authority coverage
   2  Insufficient staff/budget/resources to undertake sentencing
   3  Not a business priority to undertake sentencing projects
   4  Records are current and sentencing is not needed
   5  No experience in sentencing
   6  No procedures for sentencing
   7  Other [please specify]:___________________

[If answer part iv, go to next question]

v  Proportion of records sentenced:
   1  All
   2  Some:__________ % Positive whole numbers from 0 to 100
   3  None
C. Transferring to the National Archives

26 Is your agency planning to transfer RNA to the Archives in the next 12 months?
   1 Yes
   2 No [Please go to Part 5 Survey Submission]

27 Is your planned transfer already on the Archives’ National Transfer Plan?
   1 Yes
   2 No [If “No”, pop-up “If you are not on the Archives’ National Transfer Plan or are unsure, please contact the Agency Service Centre”]

28 Has the information been sentenced in preparation for transfer?
   1 Yes
   2 No [Please go to Part 5 Survey Submission]

RNA categories for transfer table only appears when the answer to questions 27 and 28 is ‘Yes’

29 Please provide a profile of the planned transfer, including details of the amount and size of the transfer. [Online form to pre-populate this table where data is available]

<table>
<thead>
<tr>
<th>Physical Records</th>
<th>i. Number of RNA records to be transferred*</th>
<th>ii. Volume of RNA records to be transferred*</th>
</tr>
</thead>
<tbody>
<tr>
<td>Paper records</td>
<td></td>
<td></td>
</tr>
<tr>
<td>a Unclassified</td>
<td></td>
<td></td>
</tr>
<tr>
<td>b Classified excluding Secret and Top Secret</td>
<td></td>
<td></td>
</tr>
<tr>
<td>c Secret and Top Secret only</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Audiovisual in physical formats</td>
<td></td>
<td></td>
</tr>
<tr>
<td>d Unclassified</td>
<td></td>
<td></td>
</tr>
<tr>
<td>e Classified excluding Secret and Top Secret</td>
<td></td>
<td></td>
</tr>
<tr>
<td>f Secret and Top Secret only</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Photographs including printed photographs and negatives</td>
<td></td>
<td></td>
</tr>
<tr>
<td>g Unclassified</td>
<td></td>
<td></td>
</tr>
<tr>
<td>h Classified excluding Secret and Top Secret</td>
<td></td>
<td></td>
</tr>
<tr>
<td>i Secret and Top Secret only</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Other physical including maps, plans, microfiche, microfilm</td>
<td></td>
<td></td>
</tr>
<tr>
<td>j Unclassified</td>
<td></td>
<td></td>
</tr>
<tr>
<td>k Classified excluding Secret and Top Secret</td>
<td></td>
<td></td>
</tr>
<tr>
<td>l Secret and Top Secret only</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>
21

### Digital Records

<table>
<thead>
<tr>
<th>i. Number of RNA records to be transferred*</th>
<th>ii. Volume of RNA records to be transferred*</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Digital records (excluding audiovisual in digital formats)</strong></td>
<td></td>
</tr>
<tr>
<td>m  Unclassified</td>
<td>_______</td>
</tr>
<tr>
<td>n  Classified excluding Secret and Top Secret</td>
<td>_______ Drop down: Gigabytes (GB); Terabytes (TB); Petabytes (PB)</td>
</tr>
<tr>
<td>o  Secret and Top Secret only</td>
<td>_______ Drop down: GB, TB, PB</td>
</tr>
<tr>
<td><strong>Audiovisual in digital formats</strong></td>
<td></td>
</tr>
<tr>
<td>p  Unclassified</td>
<td>_______ Drop down: GB, TB, PB</td>
</tr>
<tr>
<td>q  Classified excluding Secret and Top Secret</td>
<td>_______ Drop down: GB, TB, PB</td>
</tr>
<tr>
<td>r  Secret and Top Secret only</td>
<td>_______ Drop down: GB, TB, PB</td>
</tr>
</tbody>
</table>

* Programming note: Restrict to positive whole numbers.

The Archives recommends undertaking a declassification activity prior to transfer to ensure information in the collection is open and accessible.

30 Has a declassification activity been completed for the proposed transfer?

1  Yes
2  No

### Part 5 – Survey Submission

Please [submit](#) your survey to the Archives to complete the assessment.
Submission Process

Coordinator levels users will be able to view a submission page. The submission page can be accessed via a link on the final page of the survey and from the menu. After all survey questions have been completed, Coordinators will be able to mark the survey as ‘Ready for Approval’. This will:

- lock the survey, preventing any changes from Assessor or Coordinator level users
- send an automatically generated email to the Approver
  - This email will include a unique URL that will allow the Approver to access the system (without generating a password or logging in), view the survey answers, approve or not approve the survey (and include comments about why the survey was not approved) and submit the agency’s response to National Archives.
  - If Approvers wish to edit the survey directly, they will be provided with instructions on how to log in (including how to create a password).
- display text on the survey and submission pages indicating that the survey has been marked as ‘Ready for Approval’, an email has been sent to the agency head to approve the survey and that the survey cannot be edited
- allow the Coordinator to indicate the survey is ‘Not Ready for Approval’. This will generate an email to the Approver indicating that the Coordinator has withdrawn the request to approve the survey and will need to request approval again after making changes to the survey.

After the survey has been submitted to the Archives, the submission and survey pages will indicate that the survey has been submitted to the Archives for the current reporting period and has been locked. An automatically generated email will be sent to the Coordinator(s) and Approver as a record of the submission.

After submission, the submission page will allow Coordinator or Approver level users to ‘recall’ their submission. This will create an automatically generated email to be sent to the Coordinator(s) and Approver to indicate that the survey has been recalled and that it must be submitted again before the end of the fieldwork period. The survey will be unlocked after the survey has been recalled.